



Stay Safe

In a power outage:

PG&E will restore service as soon as possible. Keep yourself safe and warm while we are working.

Downed power lines:

Do not touch, move or approach downed power lines, and keep others away. Call 911 and PG&E's 24-hour emergency number at **1.800.PGE.5002**

Electric or gas hazards:

Call toll-free 24/7: **1.800.PGE.5002**

Heating alternatives:

Wrap yourself in blankets to stay warm.

If you use your fireplace, make sure to keep the flue clean.

Never burn charcoal indoors.

Appliance protection:

During an outage, unplug appliances to avoid possible surge damage when power is restored.

Make sure all heat producing appliances are unplugged immediately.

For more safety and emergency preparedness tips, visit www.pge.com or the American Red Cross at www.prepare.org

Manage Energy Costs with PG&E's 10/20 Winter Gas Savings Program

- 1.** Reduce natural gas usage this winter by 10% and receive a 20% rebate from PG&E
- 2.** Residential and small business customers are eligible
- 3.** Program runs January 1, 2006 through March 31, 2006
- 4. Ways to Save**
 - **10-15%:** lower thermostat to 65° when at home/work, and 55° when away four hours or more
 - **5-10%:** Seal leaks in heating ducts and where air is leaking around doors and windows
 - **5%:** Set water heater thermostat to 120° or medium
 - **3-5%:** Install energy efficient showerheads, faucets, aerators—wash clothes in cold water

For more details, visit
www.pge.com/1020 or
Call the Smarter Energy Line
at **1.800.933.9555**



Keep Emergency Supplies Handy

Prepare for the Unexpected

Severe winter storms or emergencies can strike at any time. Keep the following on-hand:

- Battery-powered radio
- Flashlights
- Extra batteries for both of the above
- Canned food and a manual can opener
- Bottled water
- Extra blankets or sleeping bags
- First-aid kit
- A-B-C multipurpose fire extinguishers
- Buckets
- Boots and/or heavy shoes
- An adjustable wrench (to turn off gas or water if necessary)

If you have a back-up generator, make sure to install it properly. Request our free brochure, "Standby Electric Generator Safety" or view it on-line at www.pge.com