

Netcom. We put the Net to work for you.



Points of Presence

NETCOM On-Line Communication Services, Inc. is a leading international Internet Service Provider with years of network experience. Leveraging its own high-speed nationwide TCP/IP based network, Netcom provides a reliable internet connection with over 260 local access points nation-

wide. Netcom offers communications solutions for individuals and businesses including software options, personalized services, world-class customer support, value pricing, high-speed connectivity, web site hosting and intranet access.

Alabama

Birmingham 205-320-1255†
Huntsville 205-551-5354

Arizona

Tucson 520-745-0041
Phoenix 602-222-3900†*

Arkansas

Little Rock 501-374-8009

California

Alameda 510-865-9004†*
Antioch 510-754-1070†**
Apple Valley 760-241-2090
Bakersfield 805-335-7000
Benicia 707-748-4900†
Corona 909-371-9712†
Daly City 650-985-5650†*
Del Mar 619-471-7943
Escondido 760-735-4500†
Fairfield 707-436-2900†
Fremont 510-744-2400
Fresno 209-277-4100
Hayward 510-744-2400†
Hollister 408-634-0108†**
Irvine 714-708-3801†*
La Puente 818-839-0100†
Long Beach 562-595-4011†**
Los Angeles 310-815-4000†*
Mission Viejo 714-365-2500†
Modesto 209-549-3000†

Monterey 408-644-7850†*
Morgan Hill 408-776-7000†
Napa 707-224-0156†**
Ontario 909-481-3200†*
Palm Springs 760-416-2700
Palo Alto 650-328-9940†*
Pasadena 818-585-3400†*
Pleasanton 510-426-6610†*
Petaluma 707-775-4800†
Riverside 909-890-1200†
Sacramento 916-536-5500†*
Salinas 408-442-6800†
San Bernardino 909-890-1200†
San Diego 619-234-0524†*
San Francisco 650-985-5650†*
San Jose 408-261-7000†*
San Jose (Downtown) 408-938-4900†
San Luis Obispo 805-782-7500
San Mateo 650-358-5600†
San Rafael 415-455-1232†*
Santa Ana 714-708-3801†*
Santa Barbara 805-563-8400†
Santa Clarita 805-294-4300
Santa Cruz 408-459-9851†*
Santa Maria 805-739-5500
Santa Rosa 707-575-0674†
Stockton 209-946-6700†
Temecula 909-693-1530
Thousand Oaks 805-497-6500†
Vallejo 707-748-4900†

Ventura 805-289-1300
Victorville 760-241-2090
Walnut Creek 510-274-2900†*
Woodland 916-661-1799†
Woodland Hills 818-598-1700†*

Colorado

Colorado Springs 719-573-7201
Denver 303-758-0101†*
Ft. Collins 970-493-0817

Connecticut

Danbury 203-798-7966†
Hartford 860-895-8080*1
New Haven 203-498-2691†
Stamford 203-921-1077†*

Delaware

Wilmington 302-658-6820†

District of Columbia

Washington 703-242-8396†*

Florida

Boca Raton 561-367-9350
Clearwater 813-445-9608
Cocoa 407-632-7718
Daytona Beach 904-258-5315†
DeLand 904-740-0901
Ft. Lauderdale 954-462-1101

Ft. Meyers 941-334-0721
Ft. Walton Beach 904-244-0226
Gainesville 352-336-9107
Jacksonville 904-353-5757
Miami 305-994-9930*
Orlando 407-249-6625*
Pensacola 904-433-9364
St. Petersburg 813-445-9608
Sarasota 941-366-9945
Tallahassee 904-224-1648
Tampa 813-288-4936*
West Palm Beach 407-833-9933

Georgia

Athens 706-354-1240
Atlanta 404-303-7332†*
Augusta 706-828-7948
Macon 912-741-6517
Savannah 912-231-1511

Idaho

Boise 208-381-6900

Illinois

Alsip 708-396-0630†
Aurora 630-892-0365†
Champaign 217-373-9800
Chicago (Federal) 312-380-0340†*
Chicago 312-913-0390†

Downer's Grove	708-889-0089†
Joliet	815-741-7405†
Moline	309-757-1040
N. Chicago	847-776-0065†
Oak Brook	708-889-0089†
Palatine	847-776-0065†
Peoria	309-589-0001
Rockford	815-394-2500†
Waukegan	847-623-2860†

Indiana

Bloomington	812-333-1040
Fort Wayne	219-422-1203
Indianapolis	317-261-0081
New Albany	502-454-6111

Iowa

Des Moines	515-243-8653
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Kansas

Kansas City	913-345-2994*
Topeka	785-75-0300
Wichita	316-262-0180

Kentucky

Lexington	606-226-2900
Louisville	502-454-6111†

Louisiana

Baton Rouge	504-381-0101
New Orleans	504-459-3000

Maryland

Annapolis	410-863-4846†*
Baltimore	410-863-4846†*
Columbia	410-715-6900†
Glen Burnie	410-863-4846†*
Frederick	301-631-8100
Rockville	301-838-8690†

Maine

Portland	207-842-4000†
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Massachusetts

Amherst	413-256-3635† ¹
Boston	617-753-1600†
	617-292-0278†
Framingham	508-879-0103† ¹
Lawrence	978-557-1400† ¹
Lowell	978-446-1000† ¹
Springfield	413-846-4450† ¹
Taunton	508-828-6300† ¹
Wellesley	781-237-8600†* ¹
Worcester	508-770-0050† ¹

Michigan

Ann Arbor	734-213-5100
Detroit	313-592-3900*
East Lansing	517-394-6064
Grand Rapids	616-776-2700
Kalamazoo	616-343-1812
Pontiac	810-857-5862
Warren	810-795-0068

Minnesota

Minneapolis	612-362-6400*
Rochester	507-288-0163

Missouri

St. Louis	314-487-4885*
Springfield	417-889-4242

Nebraska

Lincoln	402-441-3900
Omaha	402-341-7401

Nevada

Las Vegas	702-792-9340*
Reno	702-785-8901

New Hampshire

Manchester	603-666-5600† ¹
Nashua	603-594-3000† ¹
Portsmouth	603-430-5200† ¹

New Jersey

Atlantic City	609-344-0023†
Cherry Hill	609-779-0500†
Eatontown	732-542-0175†
Hackensack	201-883-1050†
Jersey City	201-557-6020†*
Morristown	973-734-1818†
Newark	973-623-5765†
New Brunswick	732-843-5553†
Passaic	973-777-2722†
Paterson	973-777-2722†
Pennington	609-737-0190
Princeton	609-734-4180†*
Trenton	609-393-5669†
Westfield	908-317-0202

New Mexico

Albuquerque	505-242-2329
Santa Fe	505-986-0087

New York

Albany	518-869-4700†
Binghamton	607-762-1200
Buffalo	716-842-3200
Garden City	516-663-6470†*
Mineola	516-663-6470†*
New York City	212-803-6721†*
Poughkeepsie	914-471-1054
Rochester	716-224-1000
Ronkonkoma	516-468-1500†
Syracuse	315-461-5800
Webster	716-224-1000
White Plains	914-448-5700†*
Utica	315-793-2940

North Carolina

Charlotte	704-343-0262
Raleigh	919-558-8900*
Research Triangle Park	919-558-8900*
Wilmington	910-763-3539
Winston-Salem	910-773-1470

Ohio

Akron	216-374-9840†
Cincinnati	513-794-0545*
Cleveland	216-732-3048†*
Columbus	614-487-3705†*
Dayton	513-443-0398†
Elyria	440-323-4304†
Hamilton	513-737-2228
Toledo	419-243-0585
Youngstown	216-480-0400

Oklahoma

Oklahoma City	405-491-9600
Tulsa	918-491-0630

Oregon

Eugene	541-302-0151
Portland	503-225-0010†*
Salem	503-316-1900

Pennsylvania

Allentown	610-776-6252†
Harrisburg	717-237-2340†
Philadelphia	215-496-3140†*
Pittsburgh	412-394-0630*
Reading	610-372-0904†
Valley Forge	610-265-1630†
Wilkes-Barre	717-831-2550

Rhode Island

Providence	401-621-1810† ¹
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South Carolina

Charleston 803-569-8740
Columbia 803-771-0777
Greenville 864-421-9979

Tennessee

Chattanooga 423-755-0880
Knoxville 423-584-9048
Memphis 901-526-1515
Nashville 615-360-3133†

Texas

Austin 512-419-9095†**
Bryan 409-775-5566†
Dallas 214-939-2344†**
El Paso 915-543-6072†
Ft. Worth 817-377-8453†
Harlingen 956-440-1244
Houston 713-881-1231†**
San Antonio 210-349-4190†

Utah

Ogden 801-621-0632
Orem 801-229-1988
Provo 801-229-1988
Salt Lake City 801-238-1740*

Vermont

Burlington 802-651-4400¹

Virginia

Dale City 703-497-1800†
Leesburg 703-779-0016†
Norfolk 757-623-4654
Richmond 804-775-9550
Roanoke 540-343-0070
Woodbridge 703-497-1800†
Vienna 703-242-8936†**

Washington

Everett 206-303-9861
Kennewick 509-783-6576
Olympia 360-412-9200†
Pasco 509-783-6576
Richland 509-783-6576
Seattle 206-812-4600†**
Silverdale 360-698-0088†
Spokane 509-533-1346
Tacoma 206-272-0209†
Vancouver 360-604-8800†

Wisconsin

Appleton 414-954-1814
Green Bay 414-954-1814
Kenosha 414-942-4360
Madison 608-271-1452†
Milwaukee 414-227-1146†

West Virginia

Martinsburg 304-264-8100†

Canada

Alberta

Calgary 403-262-4600
Edmonton 403-428-1616

British Columbia

Vancouver 604-331-0614
Victoria 250-953-9807

Manitoba

Winnipeg 204-943-3513

Nova Scotia

Halifax 902-492-4234

Ontario

Brantford 519-647-2164
Cornwall 613-538-7001
Georgetown 905-457-0796
Hamilton 905-526-7676
Hull 613-563-7524
Kingston 613-530-2617
Kitchener 519-658-5681
Lindsay 705-277-3438
London 519-858-8849
Milton 905-847-7376
Newmarket 905-727-7326
Oshawa 905-723-1428
Ottawa 613-563-7524
Peterborough 705-277-3438
St. Catharines 905-685-5037
Stratford 519-284-4230
Toronto 416-341-8903
Windsor 519-254-5567
Woodstock 519-425-1073

Quebec

Montreal 514-397-0644

United Kingdom

84-5079-8888

Global Roaming

Additional International Access Points available through Netcom's Global Roaming Service.

For pricing information and a complete list of access numbers, please visit: www.netcom.com/services/roam.html

Netcom also provides access throughout Canada via 1-800-889-8823 at \$9.00 per hour. (Charges are incremental and billed per minute).

Netcom Account users may also dial in at 1-800-784-3638 at \$4.90 per hour—Continental U.S. \$6.95 per hour—Alaska and Hawaii. (Charges are incremental and billed per minute). This does not include ISDN account holders.

† Netcom offers Premium Access including x2 at these identified POPs. For the most up-to-date information and phone numbers, please visit us at: www.netcom.com/hetcom/x2.html

* Allows shell access.

** Virtual POPs = No network connections.

¹ This POP will be re-routed through the Boston hub by June 1, 1998.

San Jose, California-based NETCOM On-Line Communication Services, Inc., is a leading international service provider with years of network experience. Leveraging its own high-speed nationwide TCP/IP-based network, Netcom provides a range of value-priced internet services for individuals and businesses. Netcom's complete internet service offering includes reliable local access, software options, personalized services, 24-hour person-to-person customer support 7 days-a-week, and value pricing. Internet users can learn more about the company on-line at: www.netcom.com

Two North Second Street, Plaza A, San Jose, CA 95113
www.netcom.com 1-800-NETCOM 1 (1-800-638-2661)

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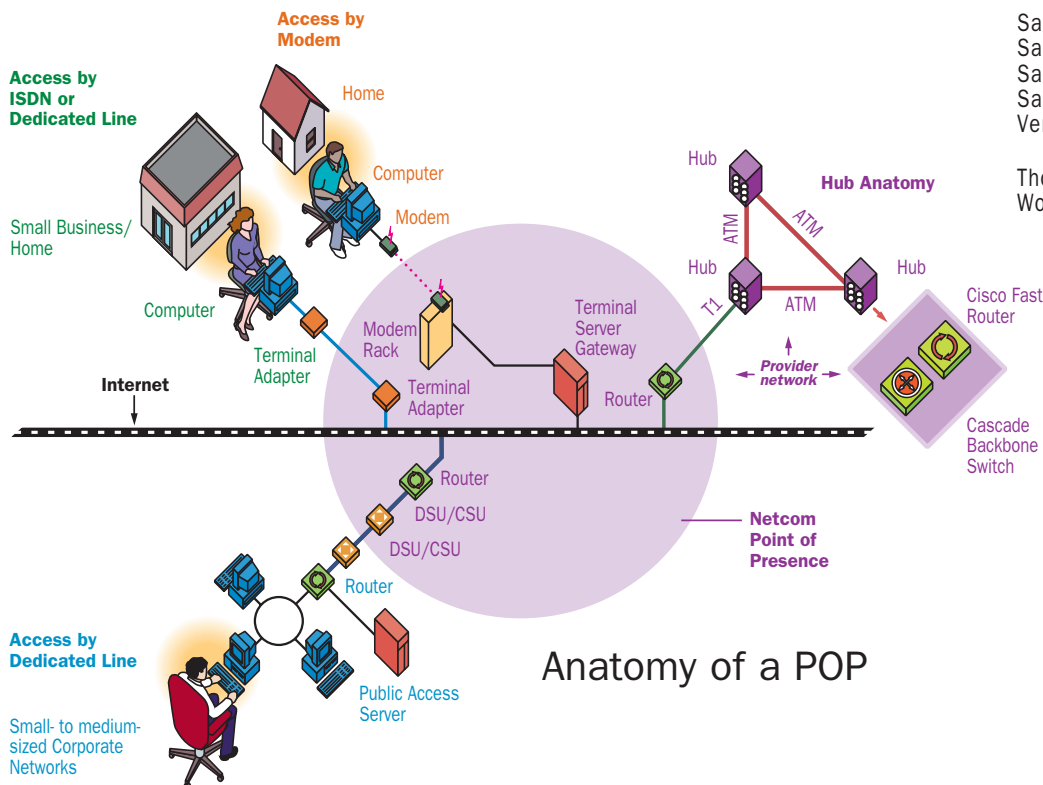
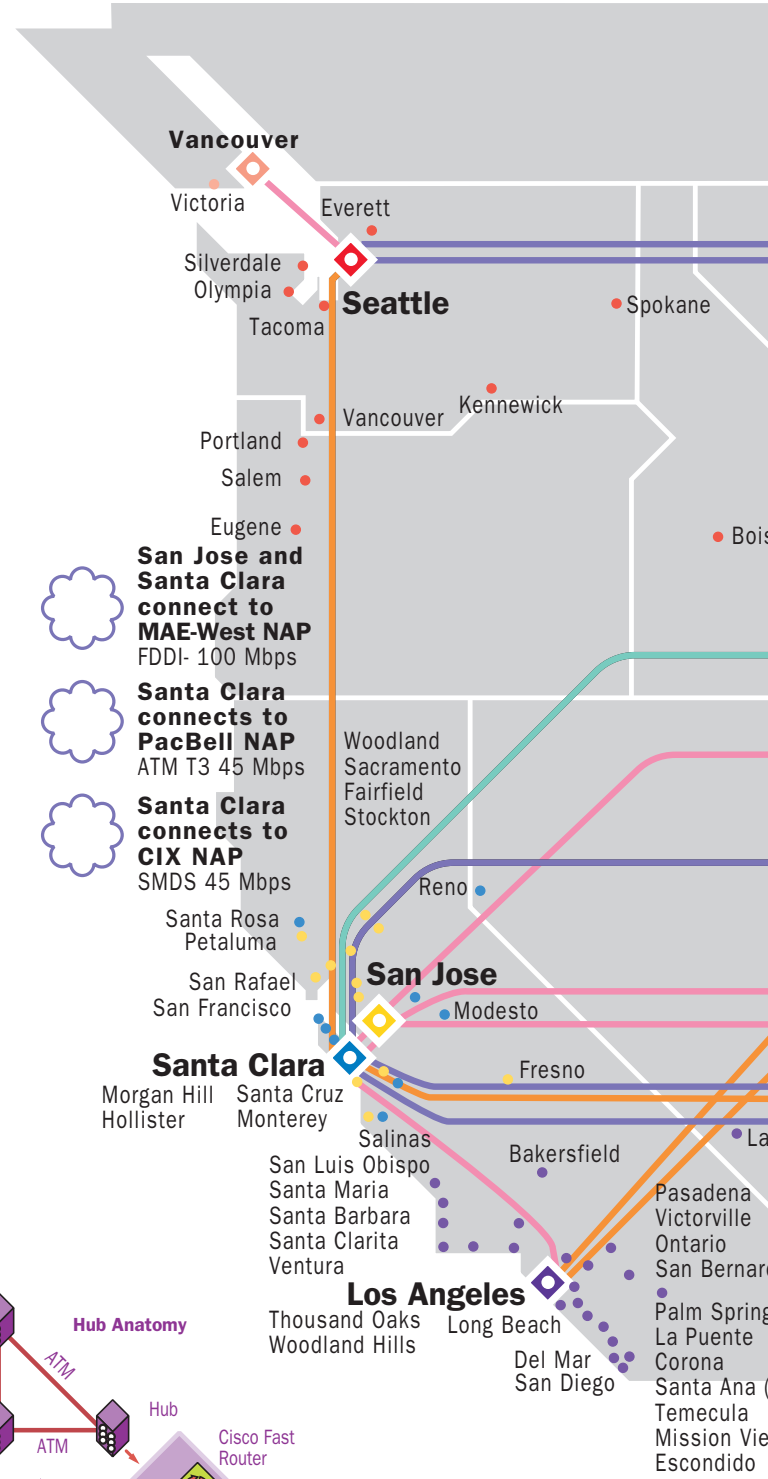
Netcom™

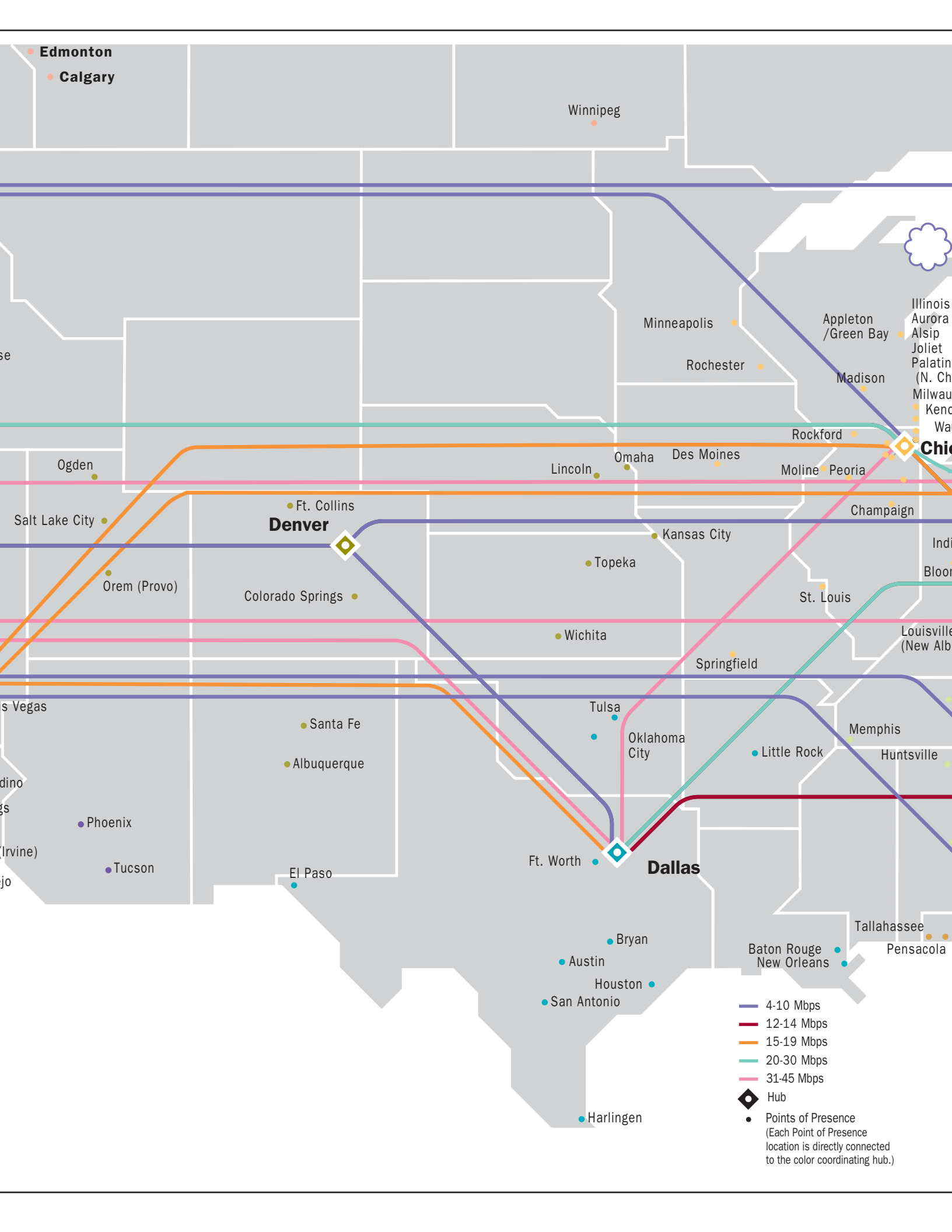
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Netcom Points of Presence



Bay Area detail





Edmonton
Calgary

Winnipeg

Minneapolis

Rochester

Madison

Rockford

Lincoln

Omaha

Des Moines

Moline

Peoria

Champaign

Ogden

Salt Lake City

Orem (Provo)

Ft. Collins
Denver

Colorado Springs

Topeka

Kansas City

Wichita

Springfield

St. Louis

Louisville
(New Alb)

Las Vegas

Santa Fe

Albuquerque

Tulsa

Oklahoma City

Little Rock

Memphis

Huntsville

Phoenix

Tucson

El Paso

Ft. Worth

Dallas

Bryan

Austin

Houston

San Antonio

Harlingen

Baton Rouge
New Orleans

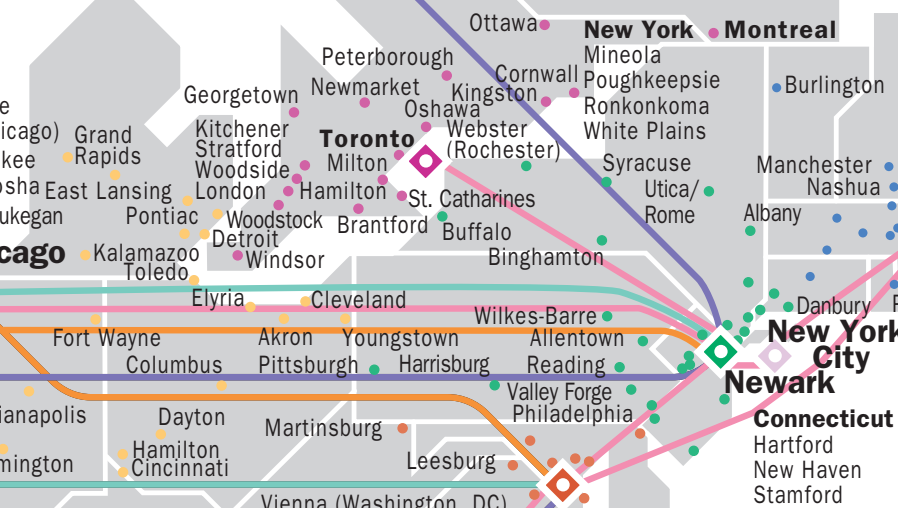
Tallahassee

Pensacola

- 4-10 Mbps
- 12-14 Mbps
- 15-19 Mbps
- 20-30 Mbps
- 31-45 Mbps
- ◆ Hub
- Points of Presence
(Each Point of Presence location is directly connected to the color coordinating hub.)

Chicago connects to Ameritech NAP
ATM-DS3
45 Mbps

Nova Scotia
Halifax



Massachusetts
Amherst
Lowell
Springfield
Wellesley
Worcester

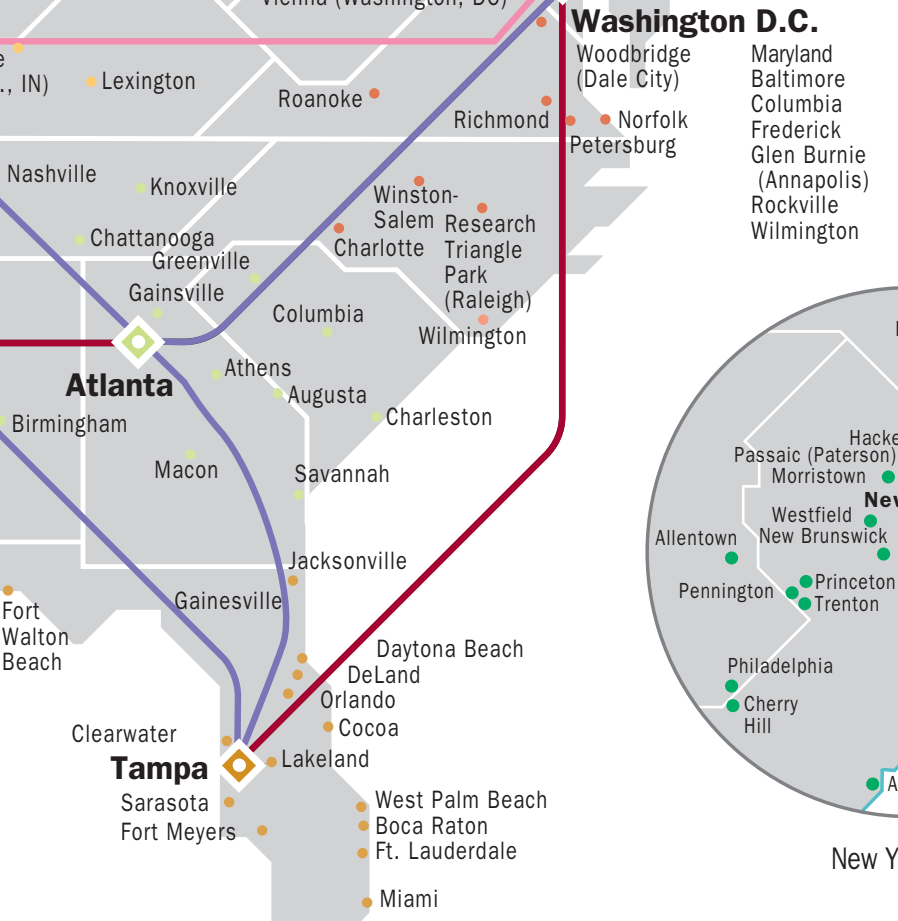
United Kingdom — NETCOM UK



Newark connects to Sprint NAP
FDDI-100 Mbps



Washington D.C. connects to MAE-EAST NAP
FDDI-100 Mbps



Washington D.C.
Woodbridge (Dale City)
Maryland
Baltimore
Columbia
Frederick
Glen Burnie (Annapolis)
Rockville
Wilmington



New York detail



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